



# RETURNS FORM

## CUSTOMER INFORMATION

ORDER NO. \_\_\_\_\_

**RETURNS ADDRESS**

ARTIFACTS APPAREL,  
165 RED LION ROAD, SURBITON,  
SURREY, KT9 7RG

NAME \_\_\_\_\_

EMAIL \_\_\_\_\_

QTY	PRODUCT NAME	SIZE	REFUND	REASON

IF YOU WOULD LIKE TO RETURN AN ITEM PLEASE ENSURE THAT IT IS WITHIN 14 DAYS & ITEMS ARE:

- **UNWORN / UNWASHED**
- **ALL ITEMS MUST HAVE ORIGINAL TAGS & PACKAGING SO THEY ARE IN A RE-SELLABLE CONDITION.**
- **NO STAINS OR MARKS**
- **FOR HYGIENE REASONS WE CAN'T ACCEPT RETURNS ON UNDERWEAR, SWIMWEAR, JEWELLERY**

### EXCHANGES:

WE OFFER EXCHANGES FOR THE SAME ITEM IN DIFFERENT SIZES, HOWEVER IF YOU WOULD LIKE TO SWAP YOUR ITEM FOR A DIFFERENT PRODUCT WE WOULD ADVISE RETURNING FOR A REFUND & PLACING A NEW ORDER.

**REASON CODES:**

1. TOO BIG/SMALL
2. FAULTY
3. DON'T SUIT ME
4. WRONG ITEM RECEIVED
5. TOO LATE
6. NOT LIKE THE IMAGE

**INFO@ARTIFACTSAPPAREL.CO.UK**